



## Cancellation & Refund Policy

- The paid amount may be transferred for the next date of appointment, if the consultant fails to attend the scheduled call anytime.
- Duplicate Transaction Clause
  - If a patient/party pays twice for one payment then the duplicate transaction amount will be refunded within 15 to 20 bank working days via the same source
- Convenience Fee & Taxes charged would not be refunded/reversed for any refund or reversal of any transaction